

Lochac Online Community guidelines

The headlines

KEEP IT RESPECTFUL. Lochac is proud of hosting a community that embraces different cultures, faiths, attitudes and points of view. Please be respectful of this.

KEEP IT LEGAL. We'll delete posts defaming others, posting offensive content, plotting illegal activities, or posting other people's private information, and ban the poster.

KEEP IT CLEAN. Offensive language has no place here. You won't be able to use profanities and creative alternatives will be deleted.

KEEP IT RELEVANT. These are SCA online communities. We can't support off-topic discussions and will remove them.

KEEP IT APPROPRIATE. Our Groups are open by preference. This means you have a wide audience to your post. Consider this when posting.

Rich debate is wonderful, and you can do it without being offensive, humiliating or intimidating based on: race, colour, ethnicity, nationality or physical characteristics, gender or sexual orientation, religion or non-religious viewpoints (i.e. secular humanism, atheism), political opinion, socio-economic status, age, physical, mental or intellectual disability/impairment and the ways people express themselves. Remember this is a highly diverse community, with different written cultures.

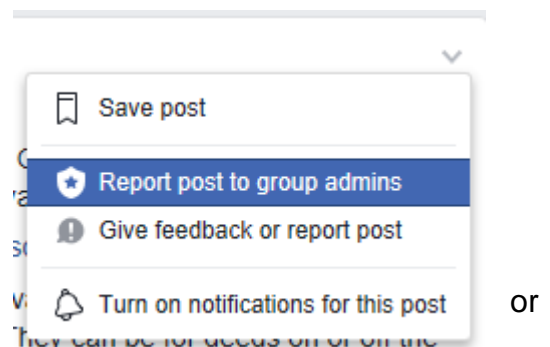
Groups that actively affiliate themselves with the SCA and Kingdom brands, regardless of the media, will be considered official, members are bound by the Codes of Conduct and Kingdom oversight will apply.

Reporting abuse

You have options that let you notify us of stuff that breaches the rules. This helps you look after the community too. If

To report something you see in a Facebook group:

1. Find the post you want to report.
2. Click Story options in the top right.
3. Select Report to Admin to report the post to an admin select Report post to send the report to Facebook.



Note: If you choose to report the post to an admin, the admin will know that you reported it. Admins may or may not choose to remove the post or block the person who shared the post. Reporting a post to an admin won't send a report to Facebook.

You may report non Facebook content to the Kingdom Social Media Officer.

Important things to remember

- You are responsible for your interactions with other members. We reserve the right, but have no obligation, to monitor disputes between you and other members. Remember there is an official grievance procedure.
- Certain areas within the Kingdom's online community may have their own guidelines posted. Please read these carefully and respect them.
- These guidelines apply to all content you contribute to the Kingdom's official groups.
- If it looks like a duck... an official group is one in which members post official notices about SCA activity so if officers are posting information about their offices to a group for example, it's an official group.
- Member posted content on the Kingdom's online community reflects the opinions and experience of those members, not the Kingdom.

Here are some more dos, don'ts and general stuff you need to know

When we say online community we mean all of the online places in where members hang out and can communicate.

Our guidelines are designed to ensure that the Kingdom's online community is an enjoyable, inspiring and safe for all our members. It boils down to common sense, basic courtesy and respect (for your hosts and the rest of the community).

If you don't agree with these rules, we won't take it personally, and nor should you when we suggest the Kingdom's online community might not be for you.

We may update these guidelines from time to time and recommend you check back once in a while to update your understanding. We'll also continue to introduce new community features which will fall under these guidelines.

We reserve the right to remove posts that

- are considered likely to inappropriately disrupt, provoke, attack or offend others
- are racist, sexist, homophobic, sexually explicit, abusive or otherwise objectionable
- contain offensive swear words or other language likely to offend
- break the law or condone or encourage unlawful activity. This includes plagiarism, breach of copyright, defamation and contempt of court
- are seen to impersonate someone else
- include personal contact details for such as phone numbers, postal or email addresses without their permission (this does not include officer contact details which are publicly available)

We may also remove posts that

- repost deleted or removed information
- advertise products or services for profit or gain – members may advertise SCA services in the Lochac Classifieds groups or advise that a particular SCA merchant will be at an event.
- contain links to other websites which break our guidelines
- describe or encourage activities which could endanger the safety or well-being of others
- are considered to be 'spam', that is posts containing the same, or similar, message posted multiple times
- are considered to be off-topic, hoaxes or reposts of deleted/incorrect information

Community dos and don'ts

DO:

- **respect that other people have different points of view, sca journeys, styles, budgets, beliefs and confidence levels.** Don't take things personally and get to the 'must look at pictures of kittens to calm down' stage. Consider is your contribution helpful/honest/kind.
- **welcome newcomers.** We love it when another person finds the SCA and gets excited
- **some research.** Some questions are very common. Look around on the web, and on the Kingdom's online community to see if they've already been answered. Check the topics pinned to the top of each branch for basic questions.
- **search** to see if the topic has already been covered. It can be frustrating for our members if they have to answer the same question repeatedly.
- **be specific.** When posting a recommendation, or a question, the more context and specificity you can give, the better for everyone. We can't read your mind and we don't want to misunderstand your motives.
- **give feedback,** to your fellow members, and us, in a helpful and constructive manner.
- **lead by example.** Use the flags to report problem content or members.
- **look for the best place to do your thing.** If you're posting, look around to make sure you're in the right place to get your question answered.
- **use common sense and balance when seeking advice.**
- **be sincere in your contributions.** Post with purpose; to inspire, enable or share with fellow members.

DON'T:

- **defame, harass, flame or hold grudges.** If your post attacks anyone in a personal nature, either directly or indirectly, it is not suitable for Lochac.
- **be - or - feed a troll.** Trolls post messages or content deliberately designed to get the blood boiling. Replying to or arguing with a troll is feeding. The best pest-control is to ignore, and use the flag to let us know about them so we can deal with it.
- **discuss how to commit illegal activity.** It's OK to talk about the existence of these things, but don't advise how and where to do them.
- **create content of a discriminatory or derogatory nature.**
- **create explicit content.** Material which would be restricted or considered 'adult' (such as pornography or relating to graphic violence).
- **post personal details or private information** about any other person
- **hide behind handles.** We respect the right of members to be anonymous, which may lead some people to say things they wouldn't face to face. Don't be one of those people.
- **post external links to crowdfunding sites on Lochac.** We're sure that your cause is worthy, your product is amazing, your campaign is rewarding but Lochac isn't the right platform to share these links and they will be removed.
- **impersonate another person,** including Kingdom representatives

Violation of these rules may result in the following:

1. Public or private warnings by the moderation staff: This includes moderator posts in the comments of threads, Private Messages (PMs) to individuals, and posts to the wall of the group.
2. Deletion of posts/comments
3. In serious cases, a member may be removed from the group temporarily or permanently.

Moderation

Moderators will indicate official requests or announcements by using "***moderator note***" or something similar. Please respect their directions. In some cases these requests may be sent via Private Message (PM) on Facebook, in which case you may need to check your "Other" message box periodically.

Blocking a moderator will be seen as an attempt to evade moderation and will be considered a violation of this rule. It is cause for immediate removal.

Questions or concerns regarding any of the rules may be directed to any member of the Administration team through Private Message and we'll do our best to answer.

If you feel a post has been removed in error, contact any of your communities' administrators or the Kingdom Social Media Officer to discuss.

This is an official document from the Kingdom Social Media Officer.

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